Date: July 1, 2003

To: All State Staff, Local Staff and Community Action Program Staff

From: Maurice A. Jones, Commissioner

Subject: Virginia Social Services System Strategic Plan for State Fiscal Years

2004 - 2006

Contact: Lynette Isbell at (804) 692-1821 or lwi2@dss.state.va.us

It is with pleasure that I present the Virginia Social Services System Strategic Plan for State Fiscal Years 2004 – 2006. The strategic plan was developed by members of the Virginia Social Services System. It is meant to be a living document with changes made as needed and as deemed appropriate. I encourage each of you to submit any comments or questions you have about the strategic plan to Lynette Isbell at lwi2@dss.state.va.us.

The publication of the strategic plan is the first step in a strategic planning process that, with your help, will be implemented over the coming months. The need for a steering committee to oversee the process has been identified. The steering committee will include a variety of members and stakeholders from within the Virginia Social Services System and will be responsible for reviewing your comments and questions and recommending needed changes to the strategic plan.

This is *our* Strategic Plan. For it to be as good as it can be, the thoughts, contributions and energies of all of us are required. Please do not hesitate to send comments and questions to Lynette Isbell. For a copy of the Virginia Social Services System Strategic Plan for State Fiscal Years 2004 – 2006, please go to http://www.localagency.dss.state.va.us/general/index.html.